



POLICE DEPARTMENT

Executive Development Section
New York City Police Academy
235 East 20th Street, Room 806
New York, NY 10003

June 18, 2009

Ms. Lisa Panarello
Careers Advance
32 Cranford Street
Staten Island, NY 10308

Dear Lisa:

On behalf of the New York City Police Department and the Police Academy's Executive Development Section (EDS), I would like to extend my appreciation to you for facilitating the "Ladders for Leaders" course offered through EDS on June 18, 2009. Although I *formally* presented you – as I do all our facilitators – with a Certificate of Appreciation, I felt that I should follow it up with a special note acknowledging the obvious amount of painstaking time and effort you put in to preparing today's seminar. Without exaggeration, yours is a most impressive presentation; the polished mix of information, personal anecdote, interactivity, humor, and flair is truly second to none.

I therefore wanted to again offer you my thanks for this long-awaited seminar, as well as my compliments to you on your professionalism and teaching style. My executive colleagues in attendance were unanimously complimentary on the course; further, I commend you for successfully ensuring that your material was made so specifically relevant to the executives in our agency. As stated, the work and attention you devoted to this project is both clearly evident, and warmly appreciated.

I have no doubt that we should consider this topic – like the undoubtedly many others in your repertoire – again for inclusion in future semesters. I look forward to working with you towards that goal, and I wish you a wonderful, healthy summer.

Sincerely yours,

Captain Daniel E. Sosnowik
Commanding Officer
Executive Development Section, NYPD